New Connection Method to view Grand Rounds Online

The current Videoconferencing bridge to view the St. Paul's Hospital Department of Medicine Grand Rounds is being replaced as it has reached the end of its life cycle. The new videoconferencing bridge offers greater stability, as well as high-definition quality (HD).

Please follow the instructions below to connect to the Grand Rounds presentation starting on **Thursday**, **October 19**th **at noon**. You will need to use meeting ID 30317

New Connection Method - Connect via Web Browser:

- 1. Enter the below URL into your Google Chrome or Safari web browser. Do not use Internet Explorer
- 2. https://meet.vc.ubc.ca/webapp/ Grand Rounds Meeting ID is 30317
- 3. Enter the 5-digit conference ID and your name.
- 4. Click Join to enter the meeting a few minutes prior to the start of the meeting.
- 5. If joining for the first time, you will be asked to allow your camera and mic to be accessed, click yes. **Please then mute your mic immediately!**

IMPORTANT: please test your connection 1-2 days ahead by entering test@vc.ubc.ca into the conference ID field. Please call the Service Desk at 1-877-266-0666, option 2 for troubleshooting assistance.

Please click on the link below to access the user online resource pages: https://mednet.med.ubc.ca/ServicesAndResources/IT/ConferencingCollaboration/Pages/Web-Browser.aspx

If you experience VC issues during the session, call the MedIT service desk at 1.877.266.0666 – option #2.